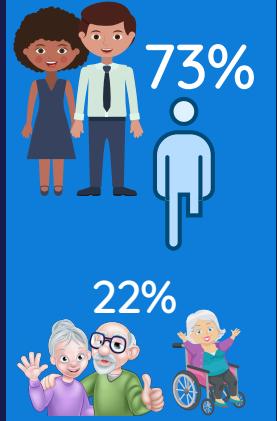
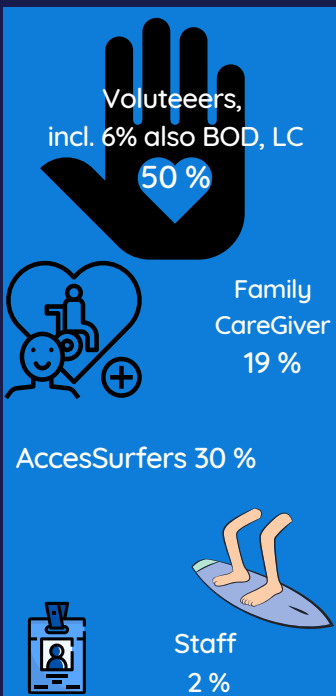
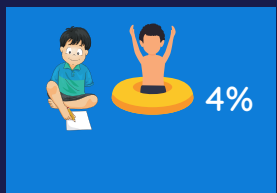
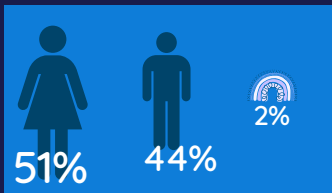


YOUR VOICE COUNTS

89 community members participated in the Needs Assessment to define our "new normal"

Respondee demographic



Most survey participants were adults between the age of 20 to 65.

Survey participants often wear multiple hats, such as volunteer and participant. The majority of respondees were volunteers, however, family/caregivers and participant combined reflect 49%.

Program satisfaction



61%: 90 out of 148 comments:
happy with the program

"I truly can't think of anything you can improve"

Topics 14 people were specifically
happy with:

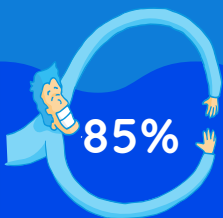
- Correspondence
- Leadership
- Programming
- Accessibility
- Empowerment
- Experience



39%: 58 program suggestions are
included below

Inclusion

72 responded



Communication satisfaction

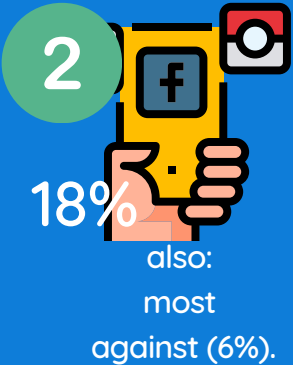
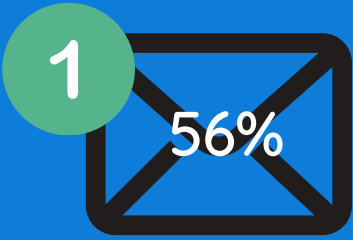
42 out of 44:

*"An email from AccesSurf
always brightens my day."*



Communication preference

78 preferences stated



Other communication comments in the NA:



- Use creative methods to connect to those who do not use the internet.

- Improve flow and consistency within the organization to make sure everyone is informed.





Concerns due to Covid19



71 comments



41% have no concern



21% some concerns, but trust AccesSurf' safety measures



38% have concerns



59% Covid-19 as a problem

Social emotional benefits out-way the risk [1]

Concerns

Vulnerable population [10]

Social distancing [8]

Size of event [3]

PPE/mask and water [6]

state guidelines [1]

Reduced volunteer numbers [1]

Plan for the worst case [1]



Programming & Covid

60 comments



Prior to event:

Screening & Testing [6]

Education [5]



At events:

Smaller events [7]

Timeslots [5]

Hand wash station [2]

Masks [7]

Bleach & papertowels [1]

Gloves for food [1] or

nonfood [2]



Suggested Improvements

EVENTS



Smaller more & frequent events
Shorter circle announcements
Increase 1-1 opportunity

DATB: Increase local health care students

DATB: Increase services, e.g. massages

DATB: Assistance in parking lot

DATB: Choice in surf instructor

DATB: Opportunities to connect outside of events

DATB: Keep to the Time Slots

WW: Incorporate Weekend day

Swim Clinic: Categorize by condition

Canoe Day: Have regular/ monthly opportunities

Different locations

HASC: Accommodation package, assistance for equipment to hotel/car

Maui: Events

Scheduling

Choice of instructor

Adhering to time slots

Schedule before events for instructors



Location/Frequency

Vary locations

Increased frequency

Public Transportation challenges

Wheelchair accessible bathrooms

Make Shaded area for lunch



Training

More formal training PRIRO to event

More training for new volunteers

More sports specific training

Media increase



Commercial sponsorships

Publicity e.g. build relationships with pro athletes

Partnerships with other non-profits

Quality and accessibility of media (photos)

Other common themes:

MERCHANDISE: from people who want to sell again and people who want to get some

COMMENTS ON SURVEY/ MISSING COMMUNITY
(more than 10) : such as

"Thank you for listening to our voices through this survey. I really miss all of you and being in the water."

APPRECIATION:

"(...) there are females who go out with us as that helps to lower my anxiety (I am female)."

How can we change to address this? YOUR NOTES



*thank
you*

for sharing your thoughts